

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking on the Commission's Proposed Policies and Programs Governing post-2003 Low-Income Assistance Programs.

Rulemaking 07-01-042 (Filed January 8, 2004)

MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR NOVEMBER 2007

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I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033 the California Public Utilities Commission (Commission) directs San Diego Gas & Electric Company (SDG&E) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-032 SDG&E proposed changes to the monthly Rapid

Deployment reports in an effort to streamline the reports while maintaining their value. SDG&E, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038 the utilities' proposed changes for the monthly program reporting were approved. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

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¹ The other IOUs include Southern California Gas Company, Southern California Edison Company, and Pacific Gas and Electric Company.

This eleventh monthly report on the 2007 Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through November.

II. NOVEMBER OUTREACH AND LEVERAGING FOR CARE AND LIEE

In November, SDG&E's prime contractor identified 168 potential CARE customers from the customers who received LIEE services resulting in 148 new CARE enrollments. Year-to-date the CARE program has received 1,921 new enrollments from this outreach effort. LIEE customers can also opt in to the CARE program during the LIEE application process.

During November, SDG&E conducted outreach at the following community locations listed below. These outreach efforts are focused on gaining a better understanding of our customers in an effort to enroll an increased number of customers in the CARE and LIEE programs.

- City Heights Urban Village, San Diego, Lighting/Customer Assistance Event
- Oceanside Public Library, Oceanside, Lighting/Customer Assistance Event
- Salvation Army CARE Sign-Up Days, San Diego County
- St. Peters by the Sea, Old Town Catholic Church, East County Kids Collaborative, San Diego
 A total of 1,100 customers received CARE, LIEE and FERA information during these
 outreach efforts.

SDG&E contracts with numerous "CARE Capitation Contractors" (CCCs) to leverage their client relationships and enroll eligible non-participating customers in the CARE program. The CCCs employ various types of outreach approaches such as door-to-door solicitation, local community event participation, walk-in enrollment and program material distribution to enroll

customers. SDG&E made 223 visits to individual CCCs during the month of November. The site visits included, but were not limited to Oceanside Salvation Army, North County Community Services, Vista Community Clinic, Escondido Salvation Army, North County Health Services, Homestart, Episcopal Community Services, Vista Community Clinic, Crisis House, Downtown Catholic Charities, San Ysidro Chamber of Commerce, Spirit of Barrio Station, Navajo Community Services, Alpha Kappa Alpha Headstart, Heart and Hands, Horn of Africa, Centre City, Oceanside, National City, Escondido and the Health and Human Services Administration for San Diego County. In all cases, information was provided on CARE capitation opportunities, CARE customer enrollment and LIEE benefits.

Additionally, SDG&E uses several approaches, including the following, to identify, qualify, and enroll customers for LIEE services performed by SDG&E's prime contractor:

- Identifying customers most likely to income qualify using census tract data and additional customer research; and
- Employing bilingual specialists who speak Spanish, Vietnamese, and Arabic to better serve the diverse population within the San Diego area.

III. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

NOVEMBER CARE ENROLLMENT RESULTS

In November CARE operations staff enrolled 3,944 new CARE customers. Total CARE participation for the month of November was 224,834, or 66.8%, of the estimated eligible. To specifically increase participation in SDG&E's CARE program, the utility has employed various proven methods along with new, innovative marketing techniques. These techniques are described in detail below:

TELEPHONE ENROLLMENT

In November, SDG&E began a series of telephone enrollment campaigns using an automated outbound dialing system available through a third-party vendor. The campaigns consisted of contacting over 55,000 customers within a three week period. The vendor was able to reach a total of 7,365 customers. Of the customers contacted, SDG&E was able to enroll 2,506 CARE customers which equates to 37% of those customers contacted.

INTERNET ENROLLMENT

Utilizing the company website, SDG&E simplified the enrollment process for those customers who desire to use the web to enroll in the program by providing on-line CARE enrollment capability. Since implementation in April, the number of applications received through on-line enrollment continues to increase -- once designated as non-web users, SDG&E's low income customers are beginning to utilize this innovative communications channel. In November 279 customers were enrolled in CARE using the Internet, and year-to-date there has been a total of 3,386 Internet enrollments. In the month of November, SDG&E also created a new email link for customers to directly contact SDG&E's CARE staff with questions or concerns regarding their 20% bill discount.

CATEGORICAL ELIGIBILITY

SDG&E enrolled approximately 1,800 CARE customers during the month of November through categorical eligibility, where a household is considered eligible for the CARE program based on its participation in specified public assistance programs.² Since implementing categorical eligibility June 1, 2007, over 9,800 CARE customers have been enrolled year-to-date.

² Due to the New CARE system issues we are unable to get the exact count on Categorical Eligibility for the month of October.

DIRECT MAIL ENROLLMENT

SDG&E continues to employ direct mail efforts, utilizing census data information to target potentially eligible customers in low-income areas, targeting zip codes estimated to have a large number of customers eligible for the CARE program. During the month of October a mailing to 50,000 customers took place, which resulted in 1,044 CARE customers enrolled. In November, a mailing to 15,000 customers took place and 824 CARE customers have been enrolled so far. Additionally, as of November the year-to-date total of CARE customers enrolled via direct mail are 8,085.

CARE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

In November, SDG&E spent approximately \$196,104 in outreach and other management costs. Total management costs through November represented 77% of the 2007 CARE authorized administrative budget. Actual expenses compared to budgeted figures for November are shown in Table 1C. The gas and electric CARE discount cost for November was \$3 million. The total discount cost through November 2007 was \$37 million.

IV. LOW INCOME ENERGY EFFICIENCY (LIEE)

NOVEMBER RESULTS—INSTALLATIONS

During November, SDG&E treated 1,032 homes, and replaced 204 refrigerators. A total of 11,037 homes have been treated year-to-date which represents that SDG&E surpassed the goal of 10,400 homes targeted for 2007 and a total of 2,179 refrigerators have been replaced in 2007.

LIEE AUTHORIZED FUNDING VERSUS ACTUAL EXPENDITURES

SDG&E incurred \$1,048,733 in administrative costs during the month of November.

Total expenditures through November 2007 equaled \$10.1 million which represents 76% of the 2007 authorized LIEE budget.

CUSTOMER SATISFACTION SURVEY

Improving customer satisfaction is a key element within all of SDG&E's program endeavors. To enhance the customer experience, quality assurance procedures are used in SDG&E's LIEE program, including survey cards distributed with outreach materials as well as a customer satisfaction telephone survey on the program and the services completed in customer homes. Some of the comments received from customers during November include:

- They did a good job and cleaned up after finishing the job. They did excellent work in weather-stripping two doors and installing a new furnace.
- They were really nice. They introduced themselves, showed their ID, and explained what they were going to do and how long it would take. They weather-stripped a door, put in two light fixtures, and a showerhead.
- The team was very thorough and the work they did was great. They were very professional. They did work that I didn't expect, like fixing a broken window in my French doors and fixing a lock on a door. The weather-stripping of four doors was excellent. They were very polite.
- I am more comfortable and I am saving on my electric bill. They checked the gas heater so I feel safer.
- It was friendly service. They were very respectful. They showed me their badge before I let them in. They explained everything to me. They did my ceiling, doors,

windows, and even lit my pilot light and put two fans together for me, and they didn't

need to do that. They were great.

• Excellent. They fixed my door that the apartment manager wouldn't even fix. I'm

very happy and I appreciated everything they did.

V. CONCLUSION

SDG&E continues to implement its LIEE and CARE program efforts with the goal of

providing as many qualified customers as possible with services during PY2007. SDG&E's

ability to achieve success grows out of the interaction with its customers. SDG&E strives to

make it easy to provide the programs and services to customers and to deliver not just a

consistent customer experience, but also a customer experience that is consistently excellent.

Respectfully submitted,

By: /s/ Kim F. Hassan

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December 21, 2007

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				Table 1	1L - LIEE Pr	ogram Ex	n Expenses - Sa November 2007	LIEE Program Expenses - San Diego Gas & Electric November 2007	go Gas &	Electr	Ö				
		Autho	Authorized Budget			Current Month Expenses	Expenses			Year-Tc	Year-To-Date Expenses	Si	% of B	% of Budget Spent Year-To-Date	Fo-Date
LIEE Program:	Electric	L	Gas	Total	Electric	Gas	-	Total	Electric	L	Gas	Total	Electric	Gas	Total
Energy Efficiency															
- Gas Appliances	· •	€9	1,597,843 \$	\$ 1,597,843	\$	\$	85,634 \$	85,634	\$	⇔ '	974,354	\$ 974,354	%0	61%	61%
- Electric Appliances	\$ 4,775,778	\$	-	\$ 4,775,778	\$ 353,961	\$ 1.	·	353,961	\$ 3,203,061	,061 \$		\$ 3,203,061	%29	%0	%29
- Weatherization	•	\$	3,904,358	\$ 3,904,358	\$	\$ 28	288,535 \$	288,535	\$	€9	3,037,187	\$ 3,037,187	%0	%82	%82
- Outreach and Assessment	\$ 600,059	\$	\$ 850,009	\$ 1,200,117	\$ 62,474	\$	62,474 \$	124,949	\$	\$ 821,099	660,178	\$ 1,320,356	110%	110%	110%
- In Home Energy Education	\$ 77,951	\$	77,951	155,902	\$ 7,575	\$	\$ 2,575	15,150		84,501 \$	84,501	\$ 169,001	108%	108%	108%
- Education Workshops	. ↔	8	-		\$	\$	٠		\$	€	-	\$	%0	%0	%0
- Pilot	· &	\$,	- \$	- \$		↔		\$	\$		\$	%0		%0
- Cool Centers	· •	€		· \$	- \$	€9	٠		\$	€9		9	%0		%0
Energy Efficiency TOTAL	\$ 5,453,788	\$	6,180,210 \$	11,633,997	\$ 424,010	\$	444,219 \$	868,229	\$ 3,947,740	\$ 042	4,756,219	\$ 8,703,959	72%	%22	%5 2
			-				-			-					
Training Center	· •	€9	-	- \$	↔	\$	⇔		\$	€9	-	\$	%0	%0	%0
Inspections	\$ 21,458	\$	21,457	\$ 42,915	\$ 1,2	1,252 \$	1,252 \$	2,505	\$ 15,145	145 \$	15,144	\$ 23,676	71%	71%	%99
Marketing	\$ 160,496	\$	160,496	\$ 320,992	\$ 34,113	\$	34,113 \$	68,226	\$ 143,299	\$ 667	143,299	\$ 254,922	%68	%68	%62
M&E Studies	\$ 61,072	\$	61,072	\$ 122,144	\$	\$	⇔		\$ 1,2	1,283 \$	1,283	\$ 2,566	7%	5%	5%
Regulatory Compliance	\$ 150,763	3 \$	150,763	\$ 301,526	s'8 \$		\$ 995'8	17,132	\$ 140,682	382 \$		\$ 241,607	%86	%86	%08
General Administration	\$ 491,160	\$ 0	491,160 \$	\$ 982,320	\$ 46,3	46,321 \$ 4	46,321 \$	92,641	\$ 432,654	354 \$	432,699	\$ 727,095	%88	%88	74%
CPUC Energy Division	\$ 10,500	\$ 0	10,500 \$	\$ 21,000	\$	\$.	\$		\$ 7,5	7,535 \$	7,289	\$ 13,753	72%	%69	%59
TOTAL PROGRAM COSTS	\$ 6,349,236	\$ 9	7,075,658 \$	13,424,893	\$ 514,	3 \$ 534	534,471 \$	1,048,733	\$ 4,688,338	338 \$	5,496,594	\$ 10,184,932	74%	%82	%9 <i>L</i>
					Fu	nded Outside	of LIEE P	Funded Outside of LIEE Program Budget	ət						
Indirect Costs					\$ 32,300	\$ 00	32,554 \$	64,853		\$262,223	\$282,133	\$ 544,356			
NGAT Costs						\$	13,881 \$	13,881		€	169,493	\$ 169,493			
										-					

	A	В	С	D	E	F	G
			Measure Ins				
1	Table 2		Diego Gas &		Savings		
2		Oan	November 2				
3			INOVERTIBEL 2		stallations Ye	ar-To-Date	
			Month	Year-To-Date			
	•	11.26	Quantity	Quantity	kWh	kW	Therms
5	Measures Furnaces	Units	Installed	Installed	(Annual) [1]	(Annual) [2]	(Annual)
6	- Repair - Gas	Each	39	626	-	-	15,982
7	- Replacement - Gas	Each	16	182	-	-	6,994
8	- Repair - Electric - Replacement - Electric	Each Each	-	-	-	-	
	Infiltration & Space Conditioning.					<u> </u>	
12	- Outlet cover plate gaskets	Home	760	8,264	-	-	-
13 14	- Duct Testing - Duct Sealing	Home Home	27 6	329 78	734	- 1	554
15	- Evaporative Coolers	Each	-	-	- 134	-	- 334
16	- Evaporative Cooler Maintenance	Each	-	-		-	-
17 18	- Evaporative Cooler/Air Cond. Covers - A/C Replacement - Room	Each Each	52	239	25,097	23	
19	- A/C Replacement - Room (landlord)	Each	-	-	-	-	-
20	- A/C Replacement - Central	Each	-	-	-	-	-
21	- A/C Replacement - Central (landlord) - A/C Tune-up - Central	Each Each	- 1	3	-	-	
23	- A/C Services - Central	Each	-	-	-	-	-
24	- Heat Pump	Each	-	-	-	-	-
	Weatherization	Heres	20	244	2.000	0	5 000
27 28	- Attic Insulation - Attic Access Weatherization	Home Home	29	244	2,069	2	5,893
29	- Weatherstripping - Door	Home	789	8,720	37,003	34	21,533
30	- Caulking	Home Home	788 450	8,224 5,017	23,145	21	19,393
31	- Minor Home Repairs [3]	поше	450	5,017	24,621	22	20,334
33	Water Heater Savings - Water Heater Blanket	Home	73	661	2,799	1	6,955
35	- Low Flow Showerhead	Home	824	8,679	38,260	11	62,631
36	- Water Heater Replacement - Gas	Each	3	17		-	323
37	- Water Heater Replacement - Electric - Tankless Water Heater - Gas	Each Each	-	-	-	-	-
39	- Tankless Water Heater - Electric	Each	-	-		-	-
40	- Water Heater Pipe Wrap	Home	13	85	397		335
41	- Faucet Aerators	Home	854	9,130	16,242	5	26,002
43	Lighting Measures - CFL	Each	5,501	55,071	1,205,903	117	-
45	- Interior Hard wired CFL fixtures	Each	621	5,248	335,872	33	-
46 47	- Exterior Hard wired CFL fixtures	Each	115 262	1,247 1,945	32,222 371,495	- 36	-
70	- Torchiere Refrigerators	Each	202	2,179	1,620,457	247	-
	Refrigerators (landlord)	Each Each	- 204	2,179	1,020,437	- 241	-
	Pool Pumps	Each	-	-	-	-	-
-00	Pilots					<u> </u>	
55	- A/C Tune-up - Central	Each	-	2	-	-	-
56	- Interior Hard wired Compact Fluorescent	Each	-	-	-	-	-
57	- Ceiling Fans	Each	-		-	-	-
59 60	Customer Enrollment - Outreach & Assessment	Home	1,009	10,914			
61	- In-Home Education	Home	1,009	10,891	-		
62	- Education Workshops	Participants			-	-	
64	Total Savings				3,736,314	553	186,928
66	Homes Weatherized [4]	Home	892	9,554			
	Homes Treated			. =:			
69 70	- Single Family Homes Treated - Multi-family Homes Treated	Home Home	406 592	4,527 6,237			
71	- Mobile Homes Homes Treated	Home	34	273			
72 73	- Total Number of Homes Treated	Home	1,032	11,037	-		-
74	- Master-Metered Homes Treated	Home	16	185			
75	11 MAR based on 2004 Law Investor First III Co.	du Cont Effer :	oness Anal!	ated builteer Inc. C	t ⊏ffeethue *	hala Candi	andardination To
76	[1] kWh based on 2001 Low Income Impact Evaluation Stu updated DEER.	uy, Cost Ellectiv	reness Analysis conduc	ted by firon, inc., cos	i Ellectivelless Alia	lysis Coriducted by Si	andardization ream,
	2) Savings assumes consistent nix of deeling types through all years. Since MV savings were not pair of the 2001 mapes Evaluation of the Statewide Low-le Projected Savings by End Use. These factors are as follows: End Use William 0.00097346 Refligeration 0.000152559 Water Heating 0.000297788	ncome Energy Efficiency	y Program, a ratio of kW per kWh	was used based on the San Diep	go Gas & Electric Advice Let	ter 1789-E/1591-G, Attachment	: II Table 7:
	Other 0.000969537						
77	Exterior fixtures are assumed off-peak. [3] Minor Home Repairs predominately are Door Repair/Re	placement. Wind	dow Repair/Replaceme	ent and Wall Repair			
78 79	Weatherization consists of Attic Insulation, Attic Access				r Home Repairs.		
80			. ,,	J	- 1		

	A	В
1	Table 3L - Average Bill Savi San Diego Gas	• .
2	November	2007
3	Year-to-date Installation	ns - Expensed
4		-
5	Annual kWh Savings	3,736,314
6	Annual Therm Savings	186,928
7	Lifecycle kWh Savings	41,720,002
8	Lifecycle Therm Savings	1,672,052
9	Current kWh Rate	\$ 0.13
10	Current Therm Rate	\$ 1.09
11	Number of Treated Homes	11,037
12	Average 1st Year Bill Savings / Treated Home	55.82
13	Average Lifecycle Bill Savings / Treated Home	482.82

	А	В	С	D	Е	F	G
		Table	4L - LIEE	E Homes	Treated		
1		Sar	າ Diego (Gas & El	ectric		
2			Novem	ber 200	7		
3	County	Elig	ible Custom	ers	Homes T	reated Year-	-To-Date
4		Rural	Urban	Total	Rural	Urban	Total
5	Orange County	0	14,933	14,933	0	10	10
6	San Diego	17,209	320,595	337,804	156	10,871	11,027
7							
8	Total	17,209	335,528	352,737	156	10,881	11,037

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					Table	2F - L	IEE (Cus	Table 5L - LIEE Customer Summary	Sum	mary					
					0)	San D	iego over	Ga	San Diego Gas & Electric November 2007	ctric						
		Gas &	Gas & Electric			Gas Only	^			Electric Only	c Only			Total	tal	
	# of YTD				# of YTD				# of YTD				# of YTD			
:	Homes				Homes				Homes				Homes			
Month	Treated	Therm	kWh	ΚŅ	Treated	Therm	kWh	ΚW	Treated	Therm	kWh	ΚW	Treated	Therm	kWh	ΚŅ
Jan-07	541	10,01	192,755	32	-	-	-	-	32	-	18,167	3	929	10,011	210,921	35
Feb-07	1,371	29,891	440,904	20	-	-	1	-	9/	-	45,514	6	1,447	29,891	486,418	79
Mar-07	2,079	43,971	633,153	86	1	1	1	-	110	1	58,363	12	2,189	43,971	691,516	110
Apr-07	3,132	62,576	938,630	143	1	1	1	-	167	1	76,425	16	3,299	62,576	1,015,055	159
May-07	3,909	78,633	1,254,819	186	-	-	-	-	283	1	101,776	20	4,192	78,633	1,356,595	207
Jun-07	5,150	98,395	1,665,594	246	-	-	1	-	317	-	136,497	27	5,467	98,395	1,802,091	273
Jul-07	6,054	114,585	1,979,789	293	-	-	-	-	352	1	153,800	31	6,406	114,585	2,133,589	324
Ang-07	7,309	136,057	2,376,237	346	-	-	1	-	409	1	183,039	37	7,718	136,057	2,559,276	383
Sep-07	8,182	147,352	8,182 147,352 2,644,423	383	•	1	1	-	450	1	199,658	40	8,632	147,352	2,844,081	423
Oct-07	9,464	170,088	3,129,643	450	-	-	1	-	544	1	227,354	45	10,008	170,088	3,356,997	495
Nov-07	10,445		186,928 3,480,697	503	-	1	-	-	592	1	255,863	51	11,037	11,037 186,928	3,736,560	553
Dec-07																
Figures	for each m	onth are	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total	nber res	ults should	d approx	imate (caler	ıdar year r	esults.	Therms ar	nd kWh	savings an	e annual	figures. Tota	al
Energy I	Impacts for	all fuel ty	Energy Impacts for all fuel types should equal		⁻ D energy	impacts	that a	re re	YTD energy impacts that are reported every month Table 2L	iry mon	th Table 2I	_i				

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_			Table 1C - CARE	4	Program Expenses	Expenses		San Diego Gas & Electric	& Electri	S		•	
7	T				N N	November 2007	\simeq)					
က	3	A	Authorized Budget	t	Curre	Current Month Expenses	ses	Year	Year-To-Date Expenses	ses	% of Bud	% of Budget Spent Year-To-Date	To-Date
4	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
2	5 Outreach [1]	\$1,160,502	\$429,227	\$1,589,729	\$86,423	\$33,609	\$120,032	\$756,477	\$299,213	\$1,055,690	%59	%02	%99
9		0\$	80	\$0	0\$	0\$	0\$	0\$	\$0	\$0	#DIV/0i	#DIV/0i	#DIV/0i
7	Processing/ Certification/Verification	\$204,290	\$75,559	\$279,849	\$17,251	\$6,709	\$23,959	\$184,622	\$74,286	\$258,908	%06	%86	83%
ω	8 Information Technology / Programming	\$224,917	\$83,189	\$308,106	\$4,146	\$1,612	\$5,758	\$220,275	\$88,176	\$308,450	%86	106%	100%
6													
~	_												
11		0\$	0\$	\$0	0\$	0\$	\$0	0\$	\$0	\$0	%0	%0	%0
12	_	0\$	\$0	\$0	0\$	0\$	0\$	\$0	\$0	\$0	%0	%0	%0
ť	13 - Pilot	0\$	\$	\$0	0\$	\$0	\$0	0\$	\$0	\$0	%0	%0	%0
7	14 Total Pilots	0\$		0\$	0\$	0\$	0\$	0\$	0\$	0\$	%0	%0	%0
15	2												
Ŧ	16 Measurement & Evaluation [2]	\$43,399	\$16,052	\$59,451	\$2,115	\$823	\$2,938	\$11,586	\$4,551	\$16,136	27%	28%	27%
17		\$119,337	\$44,139	\$163,476	\$8,769	\$3,410	\$12,179	\$126,732	\$51,025	\$177,756	106%	116%	109%
~		\$219,400	\$81,148	\$300,548	\$22,492	\$8,747	\$31,238	\$196,922	\$78,713	\$275,635	%06	%26	95%
~	19 CPUC Energy Division	\$38,264	\$14,152	\$52,416	\$0	\$0	\$0	\$24,434	\$10,153	\$34,587	64%	72%	%99
20	0												
7	1 SUBTOTAL MANAGEMENT COSTS	\$2,010,110	\$743,465	\$2,753,575	\$141,195	\$54,909	\$196,104	\$1,521,047	\$606,117	\$2,127,164	%92	82%	77%
22													
23		\$33,578,766	\$12,419,544	\$45,998,310	\$2,297,105	\$722,636	\$3,019,741	\$26,902,748	\$10,135,878	\$37,038,626	%08	82%	81%
5	4 Service Establishment Charge Discount	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	%0	%0	%0
22													
26	TOTAL PROGRAM COSTS & CUSTOMER 6 DISCOUNTS	\$35,588,876	\$13,163,009	\$48,751,885	\$2,438,300	\$777,545	\$3,215,845	\$28,423,795	\$10,741,995	\$39,165,790	%08	82%	%08
27	7												
Ň	28 Other CARE Kate Benefits							-					
Ñ					\$391,501		\$391,501	\$4,404,546		\$4,013,045			
က်					\$126,048	\$89,483	\$215,531	\$1,418,095	\$1,124,795	\$2,327,359			
37					\$241,335		\$241,335	\$2,700,918		\$2,459,583			
32	Z kWn Surcharge Exemption				\$133,291		\$133,291	\$2,438,333		\$2,305,042			
ń	33 TOTAL - OTHER CARE RATE BENEFITS				\$892,175	\$89,483	\$981,658	\$10,961,892	\$1,124,795	\$11,105,029			
8													
ઌ૽ૼ	35 Indirect Costs				\$39,774	\$15,468	\$55,241	\$408,150	\$163,501	\$571,650			
<u>ಸ</u>	6 In Outreach costs include the following events: City Heights Urban Village Lighting Event/Customer Assistance Event, Oceanside Public Library Lighting Event/Customer Assistance Event, Salvation Army CARE Sign-Up Days in San Diego County. A total of 1,100 customers received CARE, LIEE and FERA information.	City Heights Urt E and FERA info	oan Village Lightin irmation.	ig Event/Custome	er Assistance Eve	nt, Oceanside Pu	blic Library Lighti	ing Event/Custon	ner Assistance E	rent, Salvation A	rmy CARE Sign-L	Ip Days in San E	iego County.
,													
ာ ကြ	37 38 17 39 31 32 33 34 35 35 35 35 35 35	ır November 200'.	⁷ are related to Ne	eds Assessment	Costs.								

	Α	В	C	D	Е	Ь	9	I	-	J	У	٦	M	Z	0	Ь	Ø
1			Tab	le 2C -	CARE	Table 2C - CARE Enrollment		rtificatior	n, Attriti	Recertification, Attrition, and Penetration - San Diego Gas & Electric	netratic	on - San	Diego	Gas & E	Electric		
2								No	November 2007	r 2007							
3						Gross	ss Enrollment	nt					Enrol	Enrollment			
4			Au	Automatic Enrollment	rollment						Total			Net	Total	Estimated	Penetration
		Inter-		Inter-		Combined		Other	Total		Adjusted	Attrition	Net	Adjusted	CARE		Rate %
2		Utility	CPUC	Agency	SB 580	(B+C+D+E)	Capitation	Capitation Sources [1]	(F+G+H)	Recertification	(L+J)	(Drop Offs)	(K-L)	(M-J)	Participants	Eligible	(O/P)
9	Jan-07		•		•	-	71	2,994	3,065	2,147	5,212	1,451	3,761	1,614	220,105	335,433	%9:59
7	Feb-07	'	•	'	-	-	31	2,483	2,514	1,273	3,787	2,244	1,543	270	220,375	335,494	%2'59
8	Mar-07	•	•	•	-	-	29	3,051	3,118	1,288	4,406	1,356	3,050	1,762	222,137	335,699	66.2%
6	Apr-07		•		•	-	46	2,083	2,129	1,240	3,369	1,508	1,861	621	222,756	335,925	%6.3%
10	May-07	2	•	'	-	2	45	2,803	2,855	1,944	4,799	2,516	2,283	339	223,085	336,180	66.4%
11	Jun-07	239	-	•	-	239	34	1,690	1,963	3,033	4,996	2,230	2,766	-267	222,818	336,618	66.2%
12	Jul-07	•	-	•	-	-	43	3,324	3,367	1,599	4,966	1,523	3,443	1,844	224,664	335,612	%6'99
13	Aug-07	-	-	-	-	-	45	2,367	2,414	1,773	4,187	2,608	1,579	-194	224,470	335,883	%8'99
14	Sep-07	1	-	•	-	-	48	1,589	1,637	1,242	2,879	3,055	-176	-1,418	223,052	336,070	66.4%
15	15 Oct-07	•	•	•	-	-	099	2,079	2,629	4,317	6,946	624	6,322	2,005	225,057	336,491	%6'99
16	16 Nov-07	-	-	-	-	-	823	3,121	3,944	2,963	206'9	4,167	2,740	-223	224,834	336,515	%8.99
17	17 Dec-07																
18	Total Annual	246	0	0	0	246	1,805	27,584	29,635	22,819	52,454	23,282	29,172	6,353			
19																	
2 6	20 21 1 Not Including Decertification Eurollment	Docortifico	doi:	ļwom;													
7	NOT ITICIDATING	שבתבו ווווס		וווופווו													

	Α	В	S	D	Е	т	Э	I	_
~	Table	Table 3C - CARE Stand		Random	ard Random Verification Results - San Diego Gas & Electric	esults - San	Diego G	as & Elect	ric
7				Ň	November 2007				
			Participants	% of	Participants	Participants Dropped		% Dropped through	% of Total
က		Total CARE Population	Requested to Verify	Population Total	Dropped (Due to	(Verified as Ineligible)	Total Dropped	Random Verification ¹	Population Dropped
4		-			-	Ò	-		- -
2	Jan-07	220,105	270	0.12%	399	36	435	161.11%	0.20%
9	Feb-07	220,375	581	0.26%	250	34	284	48.88%	0.13%
7	Mar-07	222,137	266	0.12%	155	32	190	71.43%	%60:0
_∞	Apr-07	222,756	256	0.11%	339	28	367	143.36%	0.16%
6	May-07	223,085	669	0.31%	191	43	234	33.48%	0.10%
10) Jun-07	222,818	326	0.16%	168	42	210	28.99%	%60'0
11	Jul-07	224,664	332	0.15%	327	27	354	106.63%	0.16%
12	: Aug-07	224,470	388	0.17%	331	38	369	92.10%	0.16%
13	Sep-07	223,052	348	0.16%	187	32	219	62.93%	0.10%
14	. Oct-07	225,057	393	0.17%	246	30	276	70.23%	0.12%
15	15 Nov-07	224,834	338	0.15%	277	30	307	%83.06	0.14%
16	Dec-07								
17	Total Annual	223,085	4227	1.89%	2870	375	3,245	%21.91	1.45%
18									
	Verification results	are tied to the m	nonth initiated.	Therefore, ve	1 Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to	be pending due t	to the time pe	ermitted for a pa	rticipant to
6:	19 respond.								

	А	В	C	D	Э	Ь	Э	н	_	J	¥	7
_		Table 4C - CA	4C - C/	ARE Enr	ARE Enrollment by County - San Diego Gas & Electric	County	- San D	iego G	as & Ele	ctric		
2					Novem	November 2007	7(
3		Estin	Estimated Elig	ible	Gross Enrollments	nents	Tota	Total Participants	ınts	Pen	Penetration Rate	ate
4	County	Urban	Rural	Total	Current Month YTD	YTD	Urban	Rural	Total	Urban	Urban Rural Total	Total
2	Orange County	14,369	0	14,369	62	1,324	8,400	0	8,400	28.5%	8,400 58.5% #DIV/0!	28.5%
9	San Diego	305,552	16,594	322,146	1,814	1,814 26,245		8,353	208,081 8,353 216,434 68.1% 50.3% 67.2%	68.1%	20.3%	67.2%
١.												
8	Total	319,921	16,594	336,515		27,569	1,893 27,569 216,481 8,353 224,834 67.7% 50.3% 66.8%	8,353	224,834	%2'29	20.3%	%8'99

	A	В	С	D	Е	F	G	Н		1
1	Table 5C - CARE Cap	itation (Contra	actors - S	an Dieg	jo Ga	s & Ele	ectric		
2	November 2007									
		Contractor Type				Enrollments				
3		(Check one or more if applicable)			Year-To-Date		Year-to-date			
4	Contractor	Private	CBO	WMDVBE	LIHEAP	Rural	Urban	Total	Ехр	enditures
5	Contractor 1		X	Х			-	-	\$	-
6	Contractor 2		Х				24	24	\$	360
7	Contractor 3		Х				-	-	\$	-
8	Contractor 4		Х				15	15	\$	75.00
9	Contractor 5		Х		Х		97	97	\$	1,455
10	Contractor 6		Х		Х		20	20	\$	300
11	Contractor 7		Х		Х		8	8	\$	120
12	Contractor 8		Х				41	41	\$	615
13	Contractor 9		Х				1	1	\$	15
14	Contractor 10		Х				81	81	\$	1,215
15	Contractor 11		Х				28	28	\$	420
16	Contractor 12		Х				32	32	\$	480
17	Contractor 13		Х				47	47	\$	705
18	Contractor 14		Х				30	30	\$	450
19	Contractor 15	Х				2	34	36	\$	180
20	Contractor 16		х				6	6	\$	30
21	Contractor 17		х				2	2	\$	10
22	Contractor 18		х				1	1	\$	5
23	Contractor 19		х				-	-	\$	-
24	Contractor 20		х				1	1	\$	5
25	Contractor 21		Х				7	7	\$	35
26	Total Enrollments and Expenditures							477	\$	6,475

Table 6C - CARE Participants as of Month-End										
San Diego Gas & Electric November 2007										
Month	Gas & Electric	Gas Only	Electric Only	Total						
Jan-07	150,333	N/A	69,772	220,105						
Feb-07	150,756	N/A	69,619	220,375						
Mar-07	151,989	N/A	70,148	222,137						
Apr-07	152,449	N/A	70,307	222,756						
May-07	152,634	N/A	70,451	223,085						
Jun-07	152,434	N/A	70,386	222,820						
Jul-07	153,726	N/A	70,938	224,664						
Aug-07	153,689	N/A	70,781	224,470						
Sep-07	152,901	N/A	70,151	223,052						
Oct-07	154,012	N/A	71,045	225,057						
Nov-07	153,710	N/A	71,124	224,834						
Dec-07										

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY ON LOW INCOME ASSISTANCE

PROGRAMS FOR NOVEMBER 2007 on all parties identified in R.07-01-042 on the attached service list by U. S. mail and electronic mail, and by Federal Express to the Assigned Commissioner Dian M. Grueneich and Administrative Law Judge Kim Malcolm.

Dated at San Diego, California, this 21st day of December, 2007.

/s/ Jenny Tjo	kro
Jenny Tjokro	



CALIFORNIA PUBLIC UTILITIES COMMISSION **Service Lists**

PROCEEDING: R0701042 - CPUC - PG&E, EDISON, FILER: CPUC - PG&E, EDISON, SOCALGAS, SDG&E

LIST NAME: LIST

LAST CHANGED: DECEMBER 18, 2007

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